



# QUALITY POLICY

ENVITECH LTD is providing consulting services in numerous sectors of the economy, including public services, the private sector, non-governmental organizations, etc. The Company is committed to providing reliable, quality and secure services that fully cover the needs and requirements of the Cypriot and European legislation

For this purpose, it has applied:

a Quality Management in accordance with the international standard of ISO 9001: 2015

In the context of the implementation and continuous improvement of Quality Management Systems, the Management team:

- ❖ Implement specific targets through the general review
- ❖ Implement a procedure in order to audit the procedures related to the quality
- ❖ Implement a procedure in order to measure the customers satisfaction
- ❖ Commitment for respecting children's rights and has included the protection of children from both general and sexual exploitation in its activities
- ❖ Commitment to support and respect human rights and is against in any activity that contravenes these
- ❖ Ensure that there is all the necessary resource
- ❖ Ensure that any accident even the most insignificant is not acceptable

Also, the management team ensures that:

- ✓ They have a success communication with the local and Governmental Authorities
- ✓ They establish a procedure in order to recognize and implement all the Legal Requirements
- ✓ Customers has always right and there is procedure how can we solve customers' complains
- ✓ All the employees are trained for their responsibilities in a yearly base
- ✓ All that suppliers are approved and annually monitored

For Envitech Ltd,

General Manager